Our mission is to provide life-enriching services that promote optimal independence for people with disabilities.

Day Habilitation
Helps individuals overcome obstacles that stand in the way of their goals.

Life Skills
Promotes an independent way of living with skills for self-sufficiency.

Employment Services
Provides placement supports, interview assistance and job coaching.

Pre-Employment Services
Offers individualized services to match each student's abilities and goals.

Supported Living Services
Provides one-to-one services through therapies and activities.

Flower Angels
Uplifts spirits of elderly and disabled at nursing facilities across Cape Cod.

Community Connections is an affiliate of The Arc, a national organization that advocates for people with intellectual and developmental disabilities.

Community Connections, Inc. is an equal opportunity employer and committed to inclusion and nondiscrimination. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability or veteran status.
Dear Friends,

2020 marks 35 years of delivering on our mission: To provide life-enriching services that promote optimal independence for people with disabilities.

A few highlights for this fiscal year include:

**Flower Angels became a part of Community Connections** and continues to uplift the spirits of the elderly on Cape Cod.

**Our Annual Pasta Dinner adapted to a meals-to-go effort** with the support of BayCoast Bank and Simply Simons.

**A grant from The Cape Cod Foundation supported the purchase of personal protective equipment (PPE) and the remote delivery of programs on Cape Cod.**

**Other funding provided art supplies, exercise equipment, and sensory rooms** to deliver therapies that promote the health and well-being of the people we serve.

2020 has reminded us that no one can predict the future.

And yet, our dedicated staff has done an incredible job at adapting, while sustaining our programs and services.

We can rely on our staff to ensure the health and safety of the people we serve. That was predictable and that is our future.

The commitment. The compassion. The caring. The experience.

With the kind of people who work here and the quality of services and supports that we provide, Community Connections is an organization that is trusted to find solutions.

We continue our advocacy efforts with associations and legislators with a goal of increasing inclusion for the people we serve.

Thank you for staying connected to Community Connections. We look forward to your continued support in 2021!

With gratitude,

Dave Botting
Devon Puts All the Pieces Together

What kind of work do you do?
It's a lot of woodworking to create mattress frames. There's a bin with different wood pieces. One by one, I pick them up and put them on the metal table. Then, I put the wood pieces in the marked spots. I staple the wood pieces together. When I'm done, I'll stack them aside. I'll build anywhere from 80-100 mattress frames in a day's work.

What do you like most about your work?
I always liked building things. I used to go to woodworking class when I was little. And in high school, we had a woodworking class where we used wood burners and saw cutters. So, I was already experienced in woodworking. Vital Wood Products did have to train me on using the high-powered staple gun because the recoil is all over the place. The staple gun is really strong and you need to control it. It's tough, but some people are let go because they can't keep up; they can't control the staple gun. It's a dangerous thing. You have to pay attention: it's not for everybody. To build the mattress frames, it's like a clock - everything's connected; everybody does a different part. Everyone has to pitch in or else it won't get done.

How do you get to work each day?
I take the bus to work. One of the things I'm trying to do right now is to get my driver's license. For a while, I wasn't interested. Now, everyone's getting their license, so I want mine now. I like doing things on my own. I don't like relying on people to do things for me. I like to do things independently. I've been taking the bus for a long time and I got used to it. But I don't want to do that for the rest of my life.

How does it make you feel to work at Vital Wood Products?
I'm glad and grateful that I have a job. I did a lot of internships in high school. I worked at retirement homes. I worked in retail. I worked in a kitchen. Not everybody has a great work ethic and can come into work every day which surprises me. But everyone's different. I'm happy to come into work every day. I try to be happy about the small things. I'm just happy that I have a job and that I make enough money for me. I'm just happy where I am.

When you first started working at Vital Wood Products, what were you most worried about?
My worry at the time was obviously if I could do the job. I had experience, but it had been a long time since I had done woodworking. At Vital Wood Products, they liked my personality and my work initiative. I hoped that I could do the job. I wanted to be where everybody else was. I wanted to be a part of it. I wanted to be able to keep up like everybody else.

Due to the Governor's mandate in Massachusetts at the start of the pandemic, businesses like Vital Wood Products had to close temporarily. What was that like for you?
Horrible. The closing was around Easter. The first thing I did when I got out of work was buy the biggest chocolate bunny I could and I ate it on the way home. I was so upset. On top of that, just being in my house all day. I adopted a kitten to keep me busy. I've never had that long of a period of not working. I'm the type of person that has to keep busy, even at home. I can't be in a room doing nothing. I like getting things done.

What's the kitten's name?
Milo. He's older now, but he's still not one year old yet. He got big fast.

What advice would you give to other clients about getting a job through Community Connections?
It takes a little while to find the right job for you. Have patience. Not everybody who comes here is going to get a job right away. But I believe that people will get a job. Everything in life, you need patience. It's not just this. Anything.
Sportsite Health & Racquet Club
Jack Kelliher, General Manager

In 2007, Jack Kelliher hired Community Connections client, Rob Hardy, to work at Sportsite Health & Racquet Club in Sandwich, Massachusetts. Rob has worked at Sportsite ever since, with nearly 14 years on the job.

Sportsite is a large facility on Cape Cod, with over 17,000 square feet that requires hours of cleaning and maintenance. In operation for 33 years, the health club’s cleanliness has always been a high priority, especially now with the prevalence of Covid-19.

When Jack had an opening in his Housekeeping department, he met with Robby (as he is known at the club), his parents, and Laurel, an Employment Specialist at Community Connections.

After discussing job tasks and expectations, it was clear that Robby could take on this employment opportunity. Under weekly guidance from Robby’s Community Connections job coach, Robby emerged as an asset to Sportsite’s talented team of employees.

Teamwork has been key to Robby’s success, involving consistent and close contact with Community Connections employment services staff, Sportsite managers and shift supervisors, and Robby’s parents.

Over the years, Robby’s job responsibilities have expanded and his performance benefits everyone at the health club. The management, staff, and club members are appreciative of Robby’s abilities and his contributions to the success of the health club.

Robby’s own ambition and drive, bolstered by job coaching from Community Connections, has resulted in Robby achieving a level of independence that everyone at the club can see.

Thank you, Sportsite and Jack Kelliher, for providing a welcoming work environment for people with disabilities.

Vital Wood Products
Kevin and Scott Vital, Owners

Located in Fall River, Massachusetts, Vital Wood Products has been in business for 25 years.

The company provides wooden mattress frames to manufacturers and has developed a system of wooden bed coils, which is beneficial for better sleep.

Community Connections has been working with Vital Wood Products owners, Kevin and Scott Vital, since April 2017, when the first Community Connections client, Devon Ferreira, was placed there.

The owners were open to hiring someone who needed a bit of extra support. Vital Wood Products has continued to support Devon throughout his three years of employment, including training him to use the high-powered staple gun to staple the mattress frames together.

Devon has excelled at Vital Wood Products. Since starting the job, Devon has become more social with his supervisors and coworkers and will initiate conversations with them. He has even started joking with them. He has become an expert in putting together the mattress frames, far exceeding expectations and quotas.

When the Massachusetts lockdown ended, Vital Wood Products hired another Community Connections client, who needed even more support at first and gave him the time he needed to be successful.

Vital Wood Products has also served as a site for vocational situational assessments, allowing Community Connections to evaluate the aptitude and skills of clients who are interested in assembly work.

Thank you, Kevin and Scott Vital of Vital Wood Products for your continued commitment to people with disabilities.
“I’ve made friends here. If I hadn’t met any of these people, I wouldn’t know what to do.”

In 2010, Jillian Marckini joined our Life Skills program in Fairhaven, Massachusetts. Prior to moving into a group home, Jillian was in adult foster care. Jillian is legally blind and has a learning disability. Because of a history of falls and seizures, Jillian has a One-to-One Developmental Specialist with her at Community Connections.

Jillian Would Be Bored at Home

What do you like to do in the community?
I like to go shopping. Providence Place (mall in Providence, Rhode Island). Places like the beach. Myles Standish Park and the boardwalk (New Bedford, Massachusetts). My favorite thing on the boardwalk is when Nicole brings her dog, Molly. Molly is so cute. [Nicole Jones is Jillian’s One-to-One Developmental Specialist at Community Connections.]

Why do you think you have such a great bond with Nicole?
Nicole always helps me. Always there when I need her. Nicole is a great person to be hanging around with. Me and her do everything together. Everything in common. We like the same food. Our favorite food is watermelon. We like the same music.

What type of activities do you like at the Fairhaven Day Center?
Because we’re on our own (one-to-one), we’re still going out. We’re safe. We have hand sanitizer. We keep socially distanced. Other than that, we’ve been doing arts and crafts.

What kinds of arts and crafts do you like best?
I like painting, ceramics, coloring with markers. I like kinetic sand (for sensory activity).

What’s kinetic sand?
It’s really cool. It looks like sand but you can squish it and it slowly falls apart. It de-stresses you. It’s awesome. It comes in different colors like lime green. I have the purple/blue.

What do you like to do outside of Community Connections?

Any favorite shows or movies on Netflix?
Right now, I’m watching a scary movie that I don’t even know what it’s called. I watch comedy. I just watched Enola Holmes. (She’s supposed to be the younger sister of Sherlock Holmes.) That’s a good movie.

What are some life skills you’re learning at Community Connections?
Before COVID, we used to do a lot of cooking. I miss that. Finding healthy recipes, shopping for the recipes, and cooking the recipes. There’s also sensory activities. Learning how to deal with stress when you’re anxious.

What healthy recipes are your favorites?
Turkey meatloaf. Chicken corn chili. Strawberry and banana smoothies.

How does it make you feel to come to Community Connections?
Happy. I love it here.

Since coming to Community Connections, how has life changed for you?
Awesome. It makes me happy. I met my fiancé, Matt, here. He just walked into the room. He looked at me and thought, “Wow! This is the person for me.”

What do you like about your fiancé, Matt?
Everything. His eyes. His face. He’s a good person. He’s nice to me. He’s just a really nice person.

What do you like best about coming to Community Connections?
I’ve made friends here. I’d be bored at home. I wouldn’t have met any of these people. If I hadn’t met any of these people, I wouldn’t know what to do.
Tekahn Likes to Make People Laugh

“What do you like about living on your own? The quiet. Sometimes, it gets too loud. So when I go home, I usually just enjoy the quiet for a little bit. Then, I put on cartoons. Minnie Mouse.”


What do you like about the Investigation Discovery channel? It’s something my brother and I used to do together.

Do you have any favorite memories of growing up with your brother? I remember watching the sunset. Because the sunset was so beautiful and the ugly mess that I was in. I grew up in a not-so-nice home. There was abuse.

How has your life changed since coming to Community Connections? I had agoraphobia. I hadn’t left my house in 7 years. At first, I came to Community Connections two days a week. All the staff were friendly and I made friends. So I started coming every day. I have a whole lot of friends here.

What do you like to do at Community Connections? Make people laugh, help my friends, or drive the staff crazy. When I hear them in the hallway or if they make an announcement, I’ll put my two cents in.

How do you help your friends? Because I’m deaf in one ear and I have a hearing aid in the other, I have a sign language teacher. Some of my friends don’t talk, so I use sign language. My best friend, Guy, doesn’t talk, so I make sure that he’s okay. (Guy has cerebral palsy and uses a wheelchair. Guy doesn’t speak. Tekahn and Guy are like a team.)

Not all my friends are here, so it’s hard to see them all. I miss them. Talking to them through the screen. It’s OK, I can hear them. But giving high-fives to them or holding hands; we can’t do that. Giving the staff hugs. It’s hard not to hug them, when I can hear them.

What do you like to do outside of Community Connections? I like doing arts and crafts at home. I like anything that I can feel and that I don’t need the staff’s help with. I like taking care of my “babies”. These Ashton-Drake dolls. I like taking care of them. Growing up, I never got a doll. I got my first doll at Community Connections. I have four Ashton-Drake dolls now.

What are Ashton-Drake dolls? They look like newborn babies for people who can’t have kids. There are all different kinds of dolls. I have Simon and I renamed him Simone. She’s one of the staff here at Community Connections. We do a lot of artwork together. I do my therapy with Simone. The girl’s name is Skylar but her real name is Jasmine. There’s Nicholas. And Faith that I got from Community Connections.

What do you like best about Community Connections? I’m shy when I meet new people or people that I can sense they have bad intentions. I don’t talk to them. Community Connections got me into counseling again. I’m more able to express myself.

“Everybody is equal here because we’re all disabled. No one is better than anyone else. Just be yourself.”

Tekahn Mills (above) has been coming to our Davol Street Day Center in Fall River, Massachusetts since April 2016.

As a child, Tekahn was anxious and shy, when she joined the Day Habilitation program for two days a week. Now, she’s here Monday through Friday because of all the friends she has made. Tekahn is visually impaired, hard of hearing, and knows sign language.

“I had agoraphobia. I hadn’t left my house in 7 years. At first, I came to Community Connections two days a week. All the staff were friendly and I made friends. So I started coming every day. I have a whole lot of friends here.”
Employment Services
By the Numbers for FY20

We believe that people with disabilities who want to be employed are employable in jobs at competitive wages.

New Placements in FY20
39

Number of Clients Served
308

Employment Longevity of Clients

- 0-2 years: 46
- 2-5 years: 37
- 5-10 years: 30
- 10+ years: 44

Our Employment Services Program is certified at the highest level by the Massachusetts Department of Developmental Services Office of Quality Enhancement.
What kind of work do you do at BJ’s Wholesale Club?
I started off as a cashier a little over a year ago (May 2019). I may need to fill in for someone who’s out. Now, they have me doing just about everything – supervising the floor and making sure everyone and everything is in order.

What do you like most about your work?
Yesterday, I was covering someone’s shift as a supervisor. I like feeling useful. As a cashier, I’m just standing there, ringing up people’s stuff. But if I’m supervising, I’m helping everyone out. That’s what I like about it.

What kind of problems do people run into that they need help?
I usually cover the self-checkout area and help cashiers whenever their lights are flashing. I go over and see what they need help with. I’m usually fixing whatever is messed up on the order. Whether it’s a problem with the computer or self-checkout, it lets me work my brain a little bit more.

How long does it take you to drive to work?
It’s an easy enough commute. I drive 8 minutes from Fairhaven to North Dartmouth.

Beyond commuting to work, where else do you like to drive?
I don’t really drive people around too often unless I’m really close to them. If I’m driving people around, it’s usually within a 30-mile radius. I like to just drive on my own usually. If I feel like going somewhere and my car can handle it, My car is probably on its last legs right now. I actually need a new car.

What kind of car do you drive?
2011 Mazda. It’s seen better days. When I got it, it was already pre-owned. Now, it’s not faring much better. I like to find hiking trails whenever I can, but that usually entails a really bumpy dirt road with lots of holes. The car doesn’t appreciate it very much.

Over time, have your concerns about driving changed?
Yeah. I’d say so. The usual concerns of other drivers notwithstanding and fearing my car is going to break down at any second. A few years ago, I did drive my siblings – we split the driving – up to Six Flags in Agawam (a suburb of Springfield, Massachusetts). Last week, I split driving responsibilities when we went up to New Hampshire. 12-lane highways. It was terrifying.

Where did you go in New Hampshire?
Albany in northern New Hampshire. Up to a place called Huttoria in the White Mountains. It was a glorified camping ground (glamping). It was pretty nice. It was 20-30 degrees the whole time. You stay in a tent that doesn’t have any insulation. It was just canvas. It was fun though. I’m well-prepared for the cold.

If you think back to when you first started working at BJ’s, what were you most worried about?
Probably the higher focus on handling money. I feel like a previous job prepared me for that. Mike (Mike FitzGerald is an Employment Specialist at Community Connections) makes sure that everything is alright with site visits.

What advice would you give to other clients about getting a job through Community Connections?
Listen to what they tell you. Work through whatever social awkwardness you have and put on your game face.
As Developmental Specialist II at our North Main Street Day Center, Michelle Pinkoski is truly dedicated. When something needs to be done, she never complains. Michelle is a great asset to the program and the people we serve.

Michelle lends a hand by making wellness calls, ensuring she receives an answer from clients, caregivers, family members, and residential providers to confirm calls are completed on her list.

To ensure clients are participating in virtual activities, she has assisted with Google Classroom (online classroom).

Michelle also shops for supplies for our clients, including paints, markers, sketch pads, adult coloring books, and other materials. After making these purchases, Michelle delivers the supplies that the clients have requested.

Thank you, Michelle, for being a caring, dedicated, and hardworking employee at Community Connections. We greatly appreciate you!

Congratulations, Michelle!
At Community Connections, our mission is to provide life-enriching services that promote optimal independence for people with disabilities.

This mission requires the right people to deliver these services.

Employees who are committed and professional with a heartfelt sense of involvement are the rule, not the exception.

Because Community Connections employees work with our clients for many years, employees become “part of the client's family”. Even when not working, our employees are still concerned about our clients’ needs and involved with our clients' lives.

The compassion and dedication of our employees is compelling. As a result, family members can trust that their loved ones are in good hands.
Marilyn Habercorn | Innovation Award

In May 2019, Marilyn Habercorn started working at Community Connections as our Quality Assurance Manager. Marilyn has been an outstanding employee in her role. In this capacity, her responsibilities include the Human Rights Committee, Program Audits, CARF and DDS QE accreditation preparation, and Quality Assurance New Hire Orientation.

Marilyn has brought a wealth of knowledge and experience to Community Connections. Previously, she provided services for people with disabilities in upstate New York and offers a fresh perspective to Community Connections. She is well-liked and respected across the organization. Her willingness to help out, train staff, and take on new challenges speaks to her character.

When the pandemic hit, our programs closed temporarily. We shifted quickly from in-person to remote services for our clients. Marilyn researched and prepared presentation materials for our staff to keep our clients engaged. She trained our staff on the technical aspects of presenting activities and keeping people engaged in a virtual setting.

In addition, Marilyn jumped in and out of these virtual activities to answer questions and liven up any video call with her enthusiasm. To date, the Virtual Library (that Marilyn helped create) contains more than 200 activities with new and innovative materials added each week.

Since returning to in-person services with restricted client access, Marilyn has been tireless in completing her regular duties, while continuing to develop and strengthen our remote services. She works with key presenters and our leadership team, allowing Community Connections to lead the way in remote service delivery that remains mission-driven and valuable to the people we serve.

Congratulations on winning the Innovation Award, Marilyn!

Linda Carreiro | Self-Determination Award

As a client in our Fairhaven Day Habilitation program, Linda Carreiro has grown in responsibility, self-care, and self-empowerment.

Linda has done an incredible job of budgeting her funds over the past year, enabling her to take a vacation at a beautiful colonial farmhouse in Westport, Massachusetts. Linda shared that she had a wonderful vacation with her boyfriend and her close girlfriends. Linda and her friends enjoyed a nature hike and relaxed on the beach.

In the past, it has been difficult for Linda to save money for leisure activities and understand how to allocate where and how much money should be spent. Linda reached out to her Day Program Case Manager about becoming more independent in budgeting her funds.

In addition, Linda wanted to make better choices about where to spend her money and better decisions for a healthier lifestyle, and in her words, “not just using [money] on junk food or fast food.”

With the assistance of her Day Program Case Manager, Linda has taken better control of her grocery shopping and food intake. Through the advice of the Healthy Choices Group – which is led by the Fairhaven Day Program Nurse and which Linda joins regularly with her friends – she has made better choices of snacks and meals to purchase and keep at home.

Linda is making more balanced cooked meals with her Personal Care Assistant instead of “quick” meals and junk food. These healthier choices have resulted in a loss of 17.2 pounds in less than a year. As well as saving money for a wonderful vacation, Linda has maintained her weight loss during the pandemic. These are significant accomplishments for Linda as she has struggled with these concerns.

Congratulations, Linda, on winning the Self-Determination Award!
How Do You Build a Virtual Library?

Marilyn Habercorn, Quality Assurance Manager at Community Connections, walks us through how to build a Virtual Library in one month or less.

How long did it take to build the Virtual Library?
We started working from home on March 17, 2020 and the library launched the first week of April 2020.

Because museums were shut down, they were offering virtual tours. Using the aquarium and wildlife webcams, the first activity we built in Google Classroom were the nature tours.

How many trainings are in the Staff Training Library?
We have more than 60 trainings in the Staff Training Library – from anti-discrimination to water safety.

What was the process for building the training for safety and protocols related to the pandemic?
We received guidance from MassHealth and DDS (Massachusetts Department of Developmental Services) about the protocols that must be in place before we could reopen. It was a significant amount of work to develop the plan, training and materials for these protocols. The Directors (Kathy Ferreira and Rhonda Partridge) wrote the policies. We worked as a group to edit and approve the drafts. Once the policies were completed, I created booklets of the various policies. We looked for training videos that corresponded to the policies that had been created and added these videos to Google Classroom.

How long did it take to build the library for these protocols?
Kathy Ferreira and Rhonda Partridge were a significant part of this project; they wrote a lot of the protocols. It took about a month to build the library for these protocols.

How many activities for clients are in the Activities Library?
We have over 200 activities in the Activities Library for clients, including Seated Exercises, Stand and Move Exercises, Wellness in the COVID-19 World, Human Rights News, Arts and Crafts At Home, and Museum/Zoo Tours. Initially, we discussed the various options for activities – everything from a Georgia Aquarium Tour to a virtual bingo game. We even played the bingo game to make sure it really worked the way it was described. What may be a cool craft can have long and confusing information, so I rewrite the instructions to make it easier. I continue to refresh the library. I may spend an hour in the morning, looking for new activities and revising instructions, such as recipes used for virtual cooking lessons.

What was the process for building the virtual library of activities for clients?
In January 2020, I started learning more about Google Classroom, creating the presentations and policy reviews. At first, we met almost daily to review how we would build the libraries and train staff on using Google Classroom and presenting with Google Meet. By March 2020, we ran a pilot with Employment Services putting all their information on Google Classroom. Now, all staff receive the same information via Google Classroom for consistency and efficiency.

Working with the Chief Operating Officer (Joe Krajewski) and his team (Directors Kevin Jones, Kathy Ferreira, and Rhonda Partridge), we brainstormed ideas. During the shutdown, I took the lead because I had the opportunity and I really enjoyed building the libraries. Now, I get many ideas and suggestions from the staff, which is great! The staff know what our clients want and need. I might think that the Oldies Music Classroom is fun, but the clients want Beyoncé.

Our Wareham staff may be looking for an art idea or I see an art project that Wareham is creating and ask how they did it. Our Plymouth staff sent a fabulous idea where they take an “around the world trip”. They made “passports” and put stamps in the passports when they “visit a place”. I may be the person putting materials in the libraries, but the ideas come from all over the organization which is really nice.
Ben Chadwick Has Come a Long Way

Ben Chadwick is 31 years old and receives services through the Fairhaven Day Habilitation program.

Ben started in the Life Skills program at Community Connections, but he wasn’t at the cognitive level to remain in Life Skills. He can have behaviors. Because of these behaviors, Ben has a behavior plan and receives additional support throughout the day.

The Community Connections staff implemented Ben’s behavior plan by being kind, not authoritative. Ben’s mother, Nancy Chadwick, has voiced how happy she is about our work with Ben, even during his difficult times. The nurse at Community Connections was instrumental in advocating for Ben. He had lost a significant amount of weight after moving to a group home, but Ben’s medications had not been adjusted to reflect that weight change.

Ben has come a long way. At Community Connections, it is important to take the time and get to know the individual. We don’t stop after trying one or two things, but really work with the individual and the family to meet their needs. Community Connections is willing to explore all our resources. By listening to the individual and the family, we can discuss what has worked and what could work.

A Chat with Nancy Chadwick

Outside of Community Connections, what is life like for Ben?

Ben lives in a group home in Dartmouth. They try to get him to do as much as possible: his own laundry, cooking in the kitchen, and trying different things to eat.

When Ben lived at home, Ben and his Dad used to make pizzas every Sunday and that was a big deal. So, it’s hard to get him to eat anything other than pizza.

We’re retired now and live in Virginia. I bought a Chromebook for Ben because I wanted to be able to FaceTime with him every Wednesday and Saturday. The calls are short because of Ben’s attention span, but we hope to see Ben when this pandemic is over.

Your own father was a School Adjustment Counselor in New Bedford. What was that like for you?

My father counseled kids who weren’t doing well. Behavior issues. Acting out. Even as kids, growing up, if we had a problem, he always took us aside and said, “This isn’t right.”

My father also played a big part in Ben’s life. At Ben’s school, my father came to every IEP meeting (Individualized Education Program for kids who learn and think differently). If I didn’t want to say something, my father would say it.

What inspired your generous gift to Community Connections?

My father passed away two years ago. My inheritance was the reason I was able to do so much for Community Connections this year.

Knowing that Community Connections has always gone above and beyond for Ben. The kindness of the people at Community Connections; the good hearts that they have. The staff are always there and always wanting to help. I wanted to make sure Ben goes as far as he can in life.

I try to keep everything in perspective. Community Connections is high on the list. All that Community Connections has done for our son and all that they will continue to do in the future.
Flower Angels has been dedicated to uplifting spirits by delivering flowers to the elderly and disabled on Cape Cod. The Flower Angels mission now continues as part of Community Connections with a goal of increasing inclusion for the elderly and people with disabilities.

Flower Angels officially joined the Community Connections family in January 2020 and continues its operations under the Community Connections umbrella.

On a typical day, Flower Angels volunteers repurpose donated flowers to make flower arrangements for delivery to nursing homes and hospices across Cape Cod.

In early 2020, the Flower Angels volunteers couldn't meet in the workshop to make flower arrangements, but that didn't mean they couldn't stay at home to create something beautiful as part of our Caring Cards Project.

In just weeks, the Flower Angels mailed 1,076 cards – from Bourne to Provincetown – one homemade card for every resident of the facilities that used to receive flower arrangements prior to the COVID-19 pandemic.

Many of these cards are handmade and all of these cards include a handwritten note from one of the Flower Angels volunteers.

Without family or friends allowed to visit these facilities, the Flower Angels volunteers did incredible work, giving their time and talent to create these Caring Cards and fill a small part of that void.

Flower Angels Caring Cards Project Sends Kindness in an Envelope
THANK YOU TO ALL OUR DONORS!
July 1, 2019 to June 30, 2020

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[ $5,000 & ABOVE ]
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Bristol County Savings Charitable Foundation, Inc.  
The Cape Cod Foundation  
Nancy and Hartland Chadwick Community Foundation of Southeastern Massachusetts  
The Cooperative Bank of Cape Cod Charitable Foundation Trust  
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[ $500 TO $999 ]
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Cooperative Bank of Cape Cod  
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Mary and Brian Foley  
Rose Goldman & Alan Drabkin  
Hot Stove Saloon  
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Ocean House Restaurant  
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Dan Caron  
Alanna Carreiro  
in honor of Jessica Carreiro  
Cy and Judith Carter  
Catania Hospitality Group  
Heidi Chase  
Comart and Associates  
Concord’s Colonial Inn  
Johanna Costello  
Cottage Street Motors Inc.  
Ellen Crete  
Martha Cusick  
Davenport Realty Trust  
Gail and Julia De Almeida  
Lucia de Olivera  
Rita and Ronald Depesa  
Anthony DiBartolomeo  
Dovell Construction  
Mike Duffy  
Dunkin’  
Eastham Discount Oil  
Eunice Eble  
Enterprise Fleet Management  
Fall River Municipal Credit Union  
Alison Faria  
Dale Ferris  
Fidde Corp.  
First Citizens Federal Credit Union  
Kristine Fletcher  
Gallo Construction Co., Inc.  
Carmen Garcia  
Diana Garmus  
Ellen M. Garrett  
Gem Air Services Inc.  
Goldberg & Associates  
Goldberg & Associates
THANK YOU TO ALL OUR DONORS!
July 1, 2019 to June 30, 2020

James Golen
Mardie Gorman
Ryan Grande
Group 7 Design, Inc.
Chris Guistina
John Hannaberry
David Hanson and Laura Palumbo-Hanson
in honor of Martha Palumbo
Brenda Herbeck
Devon Hogan
Holly Tree Condominium Trust
Maria Hopper
IGT Global Solutions
Island Tan
Catherine Jackson
Mary Jane Johnson
in memory of her son, Tim Johnson
Jeff Jordan
Katie's Ice Cream
Jack Kelly
Kevin Kelly
Sue Landry-Kelly & Robert Kelly
Kevin Kirrane
Judy and Harland Knox
Jacqueline and Joseph Krajewski
Kronos
Lawrence Lynch Corp.
LC Mechanical, Inc.
Chris Lebeau
Christian and Gina Leimkuehler
Debra LePage
Marion Linhares
Don Lloyd
Patti and Michael Lotane
Daniel and Amy MacAvery
Rob and Colleen MacNamee
Christopher & Christine Madden
in memory of Patty Connor
Kathy Massud
Patrick and Mirka McAvennie
Allison McEachern
Sheila McGlinchey
Deborah McGowan
Sean McNulty
Mike Mendes
Amy Morin
Eunice Morse
Albert Morteo
Lisa Morteo
Rob Mucha
Deborah Mullins
Michael Nash
Mr. and Mrs. Francis O'Connell
Lisa Oldfield
Gualberto and Patricia Pacheco
Bonny Paiva
Rhonda Kershaw Partridge and Keith Partridge
Arthur Paul
Maria Pavao
Nicole Pereira
Clifford and Patricia Perry
Murray Phelps
John and Pattie Pinciaro
Pizza Hut
Gene Pizzolato
Angela Ponte
John Ponte
Lucille Ponte
Stasia Powers
Michael Princi
Joanne Quinn
Robert G. Quinn
Melissa Ramirez
in honor of Michael Nash
Scott and Elaine Ravelson
Riccardi's Restaurant
Dawn Roche
The Rodericks
Maria Rodriques
Roger's Family Restaurant
Elizabeth Roma
Rotary Club of Yarmouth
Theresa Rudin
Donna Sabecky
William and Ann Sarno
Beverly and Bernard Serletic
Signarama
Craig Silva
Wayne Silvia
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Eileen and Douglas Slone
Elsie and Gary Smith
Somerset Glass Co. Inc.
Jacqueline Souza
Michelle M. Souza
St. Anne's Credit Union
Tom and MaryAnn Stock
in honor of Haley Andreola
Stop & Shop
Subway
Barbara H. Sullivan
Robert Sullivan
Sarah Susi
Sysco/Luis Brilhante
Linda Taveira
Thacher Shore Inc.
Three Fins Coffee Roasters & Mercantile
Tiny and Sons Auto Glass
Karen Tommer
in memory of Patricia Connor
K. Tompkins
Toyota of Dartmouth
David Tunney
Marguerite Ulrich
Unemployment Services Corporation (USC)
Village Veterinary Hospital
Walgreens
Patricia Wallace
Lyubov Wallin
Wendy's Fashion Food LLC
Carol Wester
Diane Witkowski
THANK YOU TO ALL OUR DONORS!
July 1, 2019 to June 30, 2020

Frances Witkowski
Attys William P. and Karen O. Young
_in honor of Heather Thomas Young_
Mark S. Zelermyer

FRIENDS
[UP TO $100]
Joyce Abbott
Janice and Robert Ahonen
Dawn and Steven Akeley
Susan Akin
Crystal Aleschus
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_in honor of Norman W. Almeida_
Nicole Almeida
Walter Alzevi
Felicia Amaral
Vinicia Amaral
AmazonSmile
Matthew & Christopher Ambar
R.W. Anderson & Sons, Inc.
Cleo Andersen-Tarnell
Debra Andre
Irving and Cherril Anger
_in memory of Patricia Connor_
Vinayak Antarkar
Michael and Kathleen Arruda
_in memory of Patricia Connor_
Atlas Pizza
R.C. and Patricia Austin
Linda Bagwell
Christine Barbosa
Michael and Erica Bardan
Robert and Nancy Barry
Elie Bassil
Mary Bastille
Agatha and Douglas Beaulieu
Jessica Becerra
Kyle Beland
Ryan Beland
Michele Bell
Terry and Bob Benvenuto

Joanne Bergeron
Candida Bernier
Rachel Berube
Tani Bingham
Kathy Biscardi
BJ’s Lawn care & Landscaping
Jessica Blair
Maggie Blake
Howard Bonner
Elaine and Peter Bono
Brian K. Bowcock
Robert Boyle
Benita Braggiotti
Jeffry Brand
Sandra Brenner
_in memory of Patty Connor_
Emily Brescia
Colette and Richard Brisbois
Jim Burns
Chris Butler
Denis Butler
_in memory of Patricia Connor_
Shannon Caballero
Sheila Cabral
Wallace Cahoon
Roxanne Campbell
Canal Fuel Company
Cape Cod Counter Works Inc.
Cape Pool & Spa Design LLC
Michele Carusotto
Valerie Cass
Tricia and Paul Cavolowsky
Noreen and William Cerulli
Charles River Boat Company
Dan Chevalier
The Chocolate Rose
Elizabeth Clancy
Cristina Clarke
Classy Cuts
Cecilia and David Collins
The Comfort Man, Inc.
Theresa Connors
Doreen Correa
Michael and Sarah Cotter
Marcus Crafton
Monica Creator
Sandi Crilley
Linda Crocker
Lori Crocker
William Crowell
Ann and James Culley
Lisa Cummings
Curtis Automotive LLC
Frankie DaPonte
Betty Ann Dasher
Kristina Deao
Design By Consign LLC
John A. Desimone
Elizabeth Desmarais
Chantal DiBartolomeo
Carolyn DiCarlo
Regina Dimaggio
Judy Donnell
Janet Douglas
Margaret Downey
Duke’s Bakery
Shana Dupre
Robin Durgin-King
Maryann Dwyer
The Earl of Sandwich Motel
Rachel and Joshua Ecker
Janet Elliott
Julia Falk
Evan Fallon
Jane Fallon
Stephen Fallon
Doreen Federico
Gerard Fenerty
Edward Ferland
Jill Ferns
Margaret Ferrara
Kathleen and Raymond Ferreira
Festiva Buffet
Beth Fidellow
Lauren Fletcher
Leonard Fleurent
THANK YOU TO ALL OUR DONORS!
July 1, 2019 to June 30, 2020

Amanda and Kevin Florenca
For Birds Only
Steve Francis
Ronald and Dawn Francoeur
Frontera Grill Mexican Restaurant
Helder Furtado
Alcina Galego
Colleen Gallagher
Michele Gaudet
Kit George
Gibbs Disposal
Craig and Cynthia Gibeault
Linda Gifford
Gil’s Distribution/Gilbert Cabral
Stephen Gingras
Vanessa Gomes
Marilyn Gosson
David Grady
Ken Grieder
Matt Gruttadaura
Marilyn Habercorn
Mary Hadley
Patricia Hammond
James and Lori Handerhan
Helena Hansen
Robert and Celine Hardy
Frank J. Harrison
Hawthorne Hotel
Megan Hill
Historical Antiques & Coins
Amanda Holding
Holly & Co. Hair Design
Sandra Holmes
Hopewell Associates
Ramona Howard
Edward Hoxie
Raymond Hoyt
Diane Hurd
Winifred Hutchinson
Susan Hutson
in honor of her sister, Mary Sweeney
Lucie Jameson
Jewelry Theory
David Johnson
Ellen Johnson
Anthony Jovan
Sandra Jovan
Jenna Juron
Trisha Kalif
Doris Kalstrom
Mary Kay
Thomas Kelley
Gail Kelly
Jo-Ann and John Kelly
Chris Kerwin
Pamela Kirkpatrick
in memory of Edna Cartin
Dan Kirsch
Ann Marie and Thomas Kozak
in memory of Patricia Connor
John Krivak
Janelle Labbe
Art and Julie LaChance
Bill Landers
Antonia Lazott
Carlota Leary
Lee’s Market
Eric Leitch
Larry and Jessica Lewis
Lolly’s Cafe
Lou’s Bakery
Patricia MacMakin
Michael Maloney
Mary J. Manning
in memory of J.J. Manning
Kathleen and Thomas Marshall
Marzilli’s Bakery
Massachusetts Bay Lines, Inc.
Donna Matlock
Sharon Maurisso
Phillip McAlpine
Billy and Agnes McDonald
Eileen and James McGowan
in memory of Edna Cartin
John McIsaac
Ashley McLaughlin
Vanessa Meattey
Mike Medeiros
Vellanira and Hector Mejia
Raymond Melanson
Merchant Value Processing Inc.
Michael’s Provision Co.
Debra Michalski
J Miller Picture Framer
Karen Miller
Margie Mitchell
Orman Moody
Rosemary Morteo
Marjorie Muldoon
Maryanne Muldoon
Luke Nagle
Heather Neary
Ness Realty Trust
Carolyn Novo
Karen Nunes
Susan Oates
Michael J. O’Brien
Ruth A. O’Brien
Linda O’Connell-Parent
Amy O’Donnell
Ann-Louise O’Donnell
Scott O’Hare
Pamela Oles
Debbie Oliveira
Darlene and Derrick Oliveira
Gail Oliver
Kathryn Palker
Pampered Paws Pet Salon Inc.
Raymond Paolino
Papa Gino’s
Steven Paquette
Parting Ways Service Station
Dianna Pategas
Kristin Pategas
Elizabeth Paterra
Ruth Peckham
Mario Pereira
Peticulars
Stephan Petitjean
DONOR SPOTLIGHT: THREE FINS COFFEE

In April 2020, Three Fins Coffee in West Dennis, Massachusetts launched a Grounds for Good program to help nonprofits and other small businesses at the start of the COVID-19 crisis.

When customers selected our nonprofit for an online coffee purchase, Three Fins packaged a coffee bag with our logo as a label. We received 50% of the sales price as a donation from Three Fins Coffee. A creative way to give back to the community.

Thank you, Three Fins Coffee, for your support!

Ron Reddick, Three Fins Coffee
Thank you to our runners!

Masa Bearse  
Rajat Ghai  
Samantha Hendrick  
Joe Klucvsek  
Taylor Krajewski  
Brendan Meehan  
Kyle O’Neill

The Falmouth Road Race is an internationally recognized 7-mile race, featuring an iconic seaside course.
THE GASP | September 15, 2019
Thank you to our cyclists!

Scott Vandersall
Joyce Lorman
Masa Bearse
Heather Bish
David Donnelly

The Gasp is an annual fundraising event for organizations in the Cape Cod community that features a 55-mile Bike Ride from Sandwich to Provincetown.

PASTA DINNER | Meals-to-Go
Thank you, BayCoast Bank and Simply Simons!

While our Annual Pasta Dinner in April 2020 was cancelled, our need to share good food and connect with the community continued. Working with BayCoast Bank and Simply Simons in Swansea, we were able to purchase 52 pasta and meatball dinners at cost.

Community Connections staff volunteers delivered the pasta dinners. Our clients, who have intellectual and developmental disabilities, were so happy to see familiar faces (even behind face masks) from Community Connections programs based in Fairhaven, Fall River and Wareham.

This delivery of pasta dinners is a great example of our ongoing collaboration with community partners like BayCoast Bank and Simply Simons. These 52 meals represent the larger commitment of care that our employees make to our clients every day.
Thank you to our sponsors!

BayCoast Bank
Branco-Gardner Insurance Agency
Cape Cod 5 Foundation
Certified Rescue Courses
Cottage Street Motors
Davenport Realty
East Bay Grille
Enterprise Equipment Co.
Enterprise Fleet Management
Falmouth Toyota
FirePRO
First Citizens Bank
Group 7 Design
Heritage Small Engine
Hyannis & Orleans Toyota
Katie’s Ice Cream
Kronos

Lift & Care Systems Inc.
Mallard Printing
Mid-Cape Home Centers
Milhench Supply Company
Morin & Pepin
The Ocean House Restaurant
Pathway Office Park
RogersGray
Specialty Builders Supply
St. Anne’s Credit Union
Three Seasons Resort
Tiny & Sons Glass Co.
Toyota of Dartmouth
Unemployment Services Corporation
Village Veterinary Hospital
WB Mason
# COMMUNITY CONNECTIONS INC.
## STATEMENT OF FINANCIAL POSITION

<table>
<thead>
<tr>
<th>Assets</th>
<th>FY 2020</th>
<th>FY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash and cash equivalents</td>
<td>$2,635,089</td>
<td>$596,642</td>
</tr>
<tr>
<td>Accounts receivable, net</td>
<td>$1,123,221</td>
<td>$1,903,812</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>$135,387</td>
<td>$136,555</td>
</tr>
<tr>
<td>Property and equipment, net</td>
<td>$4,017,364</td>
<td>$4,751,670</td>
</tr>
<tr>
<td>Other Assets</td>
<td>$30,287</td>
<td>$32,937</td>
</tr>
<tr>
<td><strong>Total assets</strong></td>
<td><strong>$7,941,348</strong></td>
<td><strong>$7,420,616</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Liabilities and Net Assets</th>
<th>FY 2020</th>
<th>FY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current portion of notes payable</td>
<td>$102,511</td>
<td>$160,399</td>
</tr>
<tr>
<td>Current portion of mortgages payable</td>
<td>$31,331</td>
<td>$40,474</td>
</tr>
<tr>
<td>Current portion of capital lease obligations</td>
<td>$256,735</td>
<td>$513,840</td>
</tr>
<tr>
<td>Accounts payable and accrued expenses</td>
<td>$171,280</td>
<td>$366,129</td>
</tr>
<tr>
<td>Accrued salaries and wages</td>
<td>$900,198</td>
<td>$664,402</td>
</tr>
<tr>
<td>Other current liabilities</td>
<td>$107,016</td>
<td>$92,583</td>
</tr>
<tr>
<td>Refundable advance (PPP loan)</td>
<td>$1,568,795</td>
<td></td>
</tr>
<tr>
<td>Notes payable, net of current portion</td>
<td>$586,134</td>
<td>$636,590</td>
</tr>
<tr>
<td>Mortgages payable, net of current portion</td>
<td>$1,011,487</td>
<td>$1,030,051</td>
</tr>
<tr>
<td>Capital lease obligations, net of current portion</td>
<td>$418,675</td>
<td>$644,670</td>
</tr>
<tr>
<td><strong>Total liabilities</strong></td>
<td><strong>$5,154,162</strong></td>
<td><strong>$4,149,138</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Net assets</th>
<th>FY 2020</th>
<th>FY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total liabilities and net assets</td>
<td><strong>$7,941,348</strong></td>
<td><strong>$7,420,616</strong></td>
</tr>
</tbody>
</table>

## STATEMENT OF ACTIVITIES

### Revenues, Gains and Other Support

<table>
<thead>
<tr>
<th></th>
<th>FY 2020</th>
<th>FY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contract revenue</td>
<td>$14,592,815</td>
<td>$15,792,820</td>
</tr>
<tr>
<td>Client service fees</td>
<td>$27,649</td>
<td>$42,790</td>
</tr>
<tr>
<td>Contributions and fundraising</td>
<td>$663,558</td>
<td>$246,424</td>
</tr>
<tr>
<td>Gain on sale of property and equipment</td>
<td>$5,000</td>
<td>$-3,729</td>
</tr>
<tr>
<td>Other income</td>
<td>$26,962</td>
<td>$11,458</td>
</tr>
<tr>
<td><strong>Total revenues, gains and other support</strong></td>
<td><strong>$15,315,984</strong></td>
<td><strong>$16,089,763</strong></td>
</tr>
</tbody>
</table>

### Expenses

<table>
<thead>
<tr>
<th></th>
<th>FY 2020</th>
<th>FY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program services</td>
<td>$14,140,966</td>
<td>$14,015,051</td>
</tr>
<tr>
<td>Management and general</td>
<td>$1,537,003</td>
<td>$1,633,577</td>
</tr>
<tr>
<td>Supporting services</td>
<td>$149,874</td>
<td>$164,594</td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td><strong>$15,827,843</strong></td>
<td><strong>$15,813,222</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Change in net assets</th>
<th>FY 2020</th>
<th>FY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>-511,859</strong></td>
<td><strong>-276,541</strong></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Merger</th>
<th>FY 2020</th>
<th>FY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$27,567</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Net Assets at Beginning of Year</th>
<th>FY 2020</th>
<th>FY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>$3,271,478</td>
<td>$2,994,937</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Net Assets at End of Year</th>
<th>FY 2020</th>
<th>FY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>$2,787,186</td>
<td>$3,271,478</td>
<td></td>
</tr>
</tbody>
</table>
Community Connections has locations across Southeastern Massachusetts and Cape Cod.

Fairhaven | Fall River | Mashpee | Plymouth | South Yarmouth | Wareham

Art therapy produces colorful and vibrant works of art. Artwork in this Annual Report has been created by Community Connections clients.

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